

BIXIA'S SPECIAL CONDITIONS FOR SALE OF ELECTRICITY

– BUSINESS CONSUMERS 0-150,000 KWH

Scope of the conditions

These conditions relate to contracts for the supply of electricity through Bixia Rörligt Pris, Bixia Fast Pris, Bixia Anvisningspris, Bixia Elpool Offensiv, Bixia Elpool Flex and Bixia Elpool Trygg.

The supply of electricity is subject to a contract confirmation, these conditions, the General Conditions in force at any time in the industry for consumers and also for the sale of electricity from a nominated electricity trading undertaking to a business. In the event of any deviation in conditions, the contract confirmation and these conditions take precedence. All of the conditions are available at bixia.se and from Bixia's Customer Service. Bixia has the right to amend these conditions. Any amendment shall be notified to the customer at least one month before the amendment enters into force.

Supply

The supply of electricity agreed in the contract confirmation covers the agreed supply addresses. The customer undertakes to purchase their entire electricity needs from Bixia during the term of the contract, and Bixia undertakes to satisfy the customer's needs for the supply of electricity to the supply addresses agreed in the contract confirmation.

Bixia reserves the right to postpone the date for the start of supply if data necessary for the change of supplier cannot be obtained in time. The customer is entitled to compensation if any delay in the start of supply in accordance with the contract occurs because of a reason that is attributable to Bixia. The customer is compensated for the loss that the delay has caused.

Taxes and charges

Statutory taxes and fees will be charged at the current level in connection with each invoice. Any other taxes and fees adopted or recommended by an authority during the term of the contract shall also be added. These taxes and fees may be adjusted during the current term of the contract without prior notification. Reporting of such adjustments shall take place subsequently on the invoice. If the conditions were to change for Bixia in the form of an amended quota commitment, special tax or fee prescribed by an authority, or in the form of new legislation or ordinance or commitment from the industry or measure from Svenska Kraftnät, eSett, Nord Pool, Nasdaq Commodities or any other governmental or municipal authority in the form of a provision, recommendation, etc., and these changes affect the cost of the supply, prices shall be adjusted in accordance with the cost change on the condition that these costs would otherwise be incurred by Bixia.

Invoicing

Invoicing shall take place in arrears and the due date is 30 days after the invoice date.

Disposal

In connection with the disposal of a facility that is covered by these conditions, the contract is terminated as of the date of disposal with no financial compensation.

Transfer of contract to new address

The customer has the right to transfer the contract to the new supply address, on the condition that the product is currently part of Bixia's product range. If a contract is transferred to a new address, Bixia must be notified no later than seven days before the customer moves into the new supply address.

Transfer

If Bixia were to be acquired by another undertaking or to be part of the formation of a new company during the term of the contract, this contract may be transferred with unchanged conditions without the customer's consent on the condition that the customer is not adversely affected. The customer does not have the right to transfer the contract without Bixia's consent.

Bixia has the right, with unchanged conditions for the customer, to transfer any receivables incurred under this contract to any of Bixia's holding companies.

Breach of contract and premature termination

If the customer serves notice to terminate the contract prematurely for any reason other than definitive change of address, Bixia has the right to financial compensation in respect of the loss that Bixia suffers because of the termination. Compensation is calculated on the basis of the estimated consumption for the remaining term of the contract. The remaining term of the contract is counted in full months. Monthly consumption is calculated as one twelfth of the last known annual consumption. The level of compensation comprises the difference between the agreed price and the market price minus 5 öre/kWh. The level of compensation for timelimited variable price consists of the agreed surcharge. The annual fee for the remaining term of the contract and an administration fee of SEK 500 are added to this.

Data privacy regulation

Bixia is according to General Data Protection Regulation responsible for processing personal data.

Other conditions

Bixia reserves the right to perform the usual credit check.

By entering into this contract with Bixia, the customer certifies at the same time that he/she has a current contractual relationship with the electricity network undertaking.

In cases where a contract has been entered into between the customer and Bixia and the start of supply has not been passed, termination takes effect at the earliest as of the date for the start of supply.

Bixia is not liable for any consequences of enforced disconnection due to a power shortfall.

PRODUCT-SPECIFIC CONDITIONS

Conditions for Bixia Rörligt Pris

The variable price of electricity per kWh for supplies settled on an hourly rate is confirmed retrospectively every month and calculated as an average of Bixia's price for physical power on an hourly basis in the electricity area in question for each outtake point plus the electricity certificate fee. A surcharge and annual fee are added. Bixia has the right to increase the surcharge and the annual fee, after having notified the customer at least one month before the increase enters into force. If, however, this is reduced, it can enter into force with immediate effect.

The variable price of electricity per kWh for supplies settled on a standard rate is confirmed retrospectively every month and calculated as a volume-adjusted average of Bixia's price for physical power in the electricity area in question for each outtake point plus the electricity certificate fee. A surcharge and annual fee are added. Bixia has the right to increase the surcharge and the annual fee, after having notified the customer at least one month before the increase enters into force. If, however, this is reduced, it can enter into force with immediate effect.

This contract is valid until further notice, with a mutual period of notice of 14 days. The conditions for Bixia Rörligt Pris remain in force after the expiry of the period of notice with a surcharge in accordance with the current standard price list for businesses until a new contract is signed with Bixia or another electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Customer who choose to bind their agreement the surcharge and annual fee is hedged during the term of contract. The contract is valid with a mutual period of notice of 14 days of the expiry of the term of the contract. If notice has not been served to terminate the contract, this contract is valid until further notice, with a mutual period of notice of 14 days. If notice is served, the contract conditions still remain in force until a new contract is entered into with Bixia or another electricity trading undertaking.

Conditions for Bixia Fast Pris

The agreed price of electricity for the electricity area in question for each outtake point and the annual fee are fixed during the agreed term of the contract. An annual fee is added.

The contract is valid with a mutual period of notice of 14 days of the expiry of the term of the contract. If notice has not been served to terminate the contract or an active choice been made, the contract is extended in accordance with Bixia's Contract Guarantee by one year at a time at the price in force for the current one-year contract. For further information, see bixia.se or contact Bixia's customer service. If notice is served, the contract conditions are changed to Bixia Rörligt Pris after the end of the term of the contract, with a surcharge in accordance with the current standard price list for businesses. These then remain in force until a new contract is entered into with Bixia or another electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Conditions for Bixia Anvisningspris

The price of electricity for the electricity area in question for each outtake point may be changed as of the 1st of each calendar month. The price is announced on the 15th of the previous month. If the 15th falls on a Saturday, Sunday or public holiday, the price is announced on the previous working day. Price information is available at bixia.se or from our customer service. An annual fee is added.

This contract is valid until further notice, with a mutual period of notice of 14 days. The conditions for Bixia Anvisningspris also remain in force after the expiry of the period of notice until a new contract is signed with Bixia or another electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Conditions for Bixia Elpool Offensiv

The price of electricity for the electricity area in question for each outtake point may be changed every calendar month. The monthly price of the product corresponds to the result of the electricity pool's power purchasing costs and net administrative income. An administration fee is added.

Administration is performed by Bixia Energy Management AB in the form of the purchase and sale of electricity and currency derivatives. If administration generates a profit, 75% of the profit accrues to the customer and 25% to Bixia. If administration generates a loss, the customer does not have to pay the agreed administration fee. The administrative loss after power purchasing costs may correspond as a maximum to a cost increase of 10 öre/kWh on a monthly basis, based on the electricity pool's forecast volume from contracts entered into. If the loss ceiling is reached, all trade in the month in question is terminated.

This contract is valid until further notice, with a mutual period of notice of 14 days. If notice is served, the contract conditions are changed to Bixia Rörligt Pris after the end of the term of the contract, with a surcharge in accordance with the current standard price list for businesses. These then remain in force until a new contract is entered into with Bixia or another electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Conditions for Bixia Elpool Flex

The price of electricity for the electricity area in question for each outtake point may be changed every calendar month. The product's monthly price corresponds to the result of the electricity pool's power purchasing costs, which consists of a mix of forward contracts purchased and the current spot prices for the month. An administration fee is added.

Administration is performed by Bixia Energy Management AB in the form of the purchase and sale of electricity and currency derivatives. The product's current purchasing strategy at any given time is based on defined guidelines, which specify the proportion that may be hedged in advance. The purchasing strategy is available from Bixia's customer service.

The contract is valid until further notice with a mutual period of notice of 18 calendar months. If notice is served, the contract conditions are changed to Bixia Rörligt Pris after the end of the term of the contract, with a surcharge in accordance with the current standard price list for businesses. These then remain in force until a new contract is entered into with Bixia or another

electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Conditions for Bixia Elpool Trygg (not available anymore)

The price of electricity for the electricity area in question for each outtake point may be changed every quarter. The product's quarterly price corresponds to the result of the electricity pool's power purchasing costs, which consist of 100% purchased forward contracts in respect of the electricity pool's total volume. An administration fee is added.

Administration is performed by Bixia Energy Management AB in the form of the purchase and sale of electricity and currency derivatives. The product's current purchasing strategy at any given time is based on defined guidelines, which specify the proportion that may be hedged in advance. The purchasing strategy is available from Bixia's customer service.

The contract is valid until further notice with a mutual period of notice of 24 calendar months. If notice is served, the contract conditions are changed to Bixia Rörligt Pris after the end of the term of the contract, with a surcharge in accordance with the current standard price list for businesses. These then remain in force until a new contract is entered into with Bixia or another electricity trading undertaking. A switch to any of Bixia's other electricity products can take place as of the following day.

Conditions for Bra Miljöval

Electricity with the Bra Miljöval label means that the electricity supply consists exclusively of electricity from renewable energy sources that take into account the impact on biodiversity. The balance between sold and purchased electricity with the Bra Miljöval label and compliance with criteria are checked regularly by the Swedish Society for Nature Conservation and independent auditors. Bixia guarantees customers that have chosen Bra Miljöval that Bixia will purchase as much environment-friendly electricity as the customer consumes, in accordance with the Swedish Society for Nature Conservation's definition of Bra Miljöval. If the Swedish Society for Nature Conservation changes the criteria and the price for Bra Miljöval, Bixia has the right to adjust according to the new conditions, and any such change may take place from the start date for the decision.

Conditions for Bixia Vattenkraftsel

Bixia Vattenkraftsel means that Bixia has acquired guarantees of origin from hydro power plants as proof that the electricity has been produced using renewable energy sources in accordance with EU Directive 2001/77/EC on electricity production from renewable energy sources.

Conditions Bixia 100 % förnybar el

Bixia 100 % förnybar el means that Bixia has acquired guarantees of origin as proof that the electricity has been produced using renewable energy sources in accordance with EU Directive 2001/77/EC on electricity production from renewable energy sources.

Conditions for Bixia Nära

Bixia Nära is a green alternative in which Bixia undertakes to obtain guarantees of origin from sources of production in a geographical local area selected by the customer. The guarantee of origin provides proof that the electricity has been produced from renewable energy sources in accordance with EU Directive 2001/77/EC on electricity production from renewable energy sources. Find out more about the production sources in the various local areas at bixia.se. As each local area has a limited number of kilowatt hours (kWh), i.e. the total volume of electricity that the production sources in each local area produces, the number of kWh per customer per outtake point may be restricted. The customer is, however, always guaranteed at least 1,500 kWh and a maximum of 25,000 kWh per annum per outtake point. This alternative is valid on a monthly basis until further notice, and when notice is served the alternative expires on the final day of the month for which notice is served.